



Business Analysis Practice

CoE Training

nearshore
technology

agenda

introduction

planning & monitoring

elicitation

requirements mgmt. & communication

enterprise analysis

requirements analysis

solution assessment & validation

basic BA project approach

underlying competencies

techniques

business frameworks

certifications

**underlying
competencies**

Competencies

Creative Thinking

- Approaches to problem solving and in generating alternative Solutions.

Decision Making

- Understand the criteria involved in making decisions and assisting others to make better decisions.

Learning

- Learn about business domains and translate it into how to benefit an organization.

Problem Solving

- Define and solve problems to ensure it is addressed by the solution.

Systems Thinking

- Understand interactions between people, processes and technology to create a system.



Competencies



Behavioral Characteristics

- Ethics.
- Personal Organization.
- Trustworthiness.

Business Knowledge

- Business Principles and Practices.
- Industry Knowledge.
- Organization Knowledge.
- Solution Knowledge.

Communication Skills

- Written.
- Oral.
- Teaching.

Interaction Skills

- Facilitation and Negotiation.
- Leadership and Influencing.
- Teamwork.

Software Applications

- General-Purpose Applications.
- Specialized Applications.



Thank you!!

“Fail early, fail often, but always fail forward.”
- John C. Maxwell

go near